

We're in this together



Your doctor is partnered with a program that can support you in your health care decisions. We can help give answers and advice fit for you between doctor visits. VillageHealth is already included in your health insurance benefits, so you pay nothing. It does not change your insurance or where you get health care.

What can your VillageHealth team do for you?

- Share health updates with your doctors to keep them informed
- Help you get the right care by understanding your unique health needs
- Address your concerns early to keep you healthier and out of the hospital
- Answer questions about health insurance and medicines

Who will be on your care team?

- **Engagement Specialist**
 - Explains the program
 - Gets you set up with what you need
 - Introduces you to your care team
- **Care Coordinator**
 - Helps schedule visits
 - Finds local resources (specialists, food, etc.)
 - Helps explain your insurance benefits
- **Registered Nurse (RN)**
 - Works with your doctors
 - Addresses needs or questions
- **Nurse Practitioner (NP)**
 - Helps you get the right care
 - Answers questions about medications and more

What does it cost?

VillageHealth doesn't cost you anything – it's included with your health insurance!

Call VillageHealth at **1-800-767-0063 (TTY: 711), 7 a.m. – 7 p.m. (ET), Monday – Friday** or visit **VillageHealth.com**.



In California, nurse practitioner (NP) services are provided by Nightingale Clinical Care, P.C., a California professional corporation owned by Dr. Eshan Shahmir and Dr. Madhu Chatwani, which furnishes professional nursing services to patients through its employees, who are duly licensed NPs.

Meet Your Care Team

VillageHealth pairs you with a care team of compassionate, responsive health professionals who know the ins and outs of health care. You'll never feel alone with VillageHealth by your side.



Care Coordinator

Your care coordinator helps listen to your health goals and helps you meet them. They can share health updates with your doctor and help you get the most from your insurance benefits.



Registered Nurse (RN)

Your nurse listens to your concerns and helps you get the care you're looking for. They work directly with your doctors to help you stay on track with your care plan—addressing any needs or questions along the way.



Nurse Practitioner (NP)

Your NP starts with a one-to-one phone call to get to know you and your health needs. Your NP will take the time necessary—no matter how long or short—to listen to all your concerns.



Engagement Specialist

Your engagement specialist explains the program, makes sure you know what to expect and gets you set up with what you need.

Your VillageHealth care team works directly with your doctors.

VillageHealth works closely with your current doctors to understand your care plan and help you stay on top of it. They take care of the little and not-so-little things, like:

- Sharing health updates with your doctors
- Helping you get the right care with an annual health evaluation
- Addressing your health concerns early
- Answering insurance and medicine questions

Ready to get started?

Call VillageHealth at 1-800-767-0063

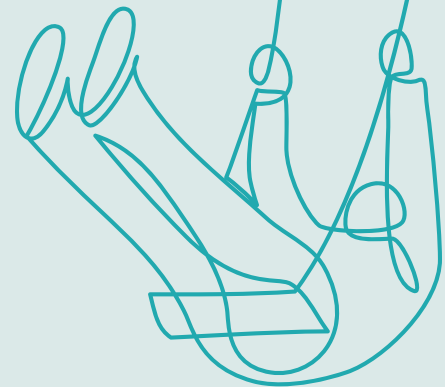
(TTY: 711), 7 a.m. – 7 p.m. (ET), Monday – Friday.



Comprehensive Kidney Care Contracting (CKCC)

Managing your health is about to get easier.

Your nephrologist is participating in a Medicare program called Comprehensive Kidney Care Contracting (CKCC), that gives you extra health care support from our partner, VillageHealth. VillageHealth and your doctor, together, will help you manage all aspects of your care so you can stay as healthy as possible and focus on what makes you happy.



How can CKCC help you?

This Medicare program helps make your life easier. Your VillageHealth care team of certified nurses and care coordinators take the time to understand you so they can:

- Share health updates with your doctors to keep them informed
- Help you get the right care with an annual health evaluation
- Address your health concerns early to keep you healthier
- Answer questions on insurance and medicines

To get started, call your VillageHealth care team at
1-800-767-0063 (TTY: 711), 7 a.m. – 7 p.m. (ET), Monday – Friday.

